

# Burnet Central Appraisal District

Please take a moment to tell us how we are performing in our service to you.

Please rate our staff on the following topics:

**Professionalism and Helpfulness:**      Excellent / Satisfactory / Needs Improvement / Unsatisfactory

**Knowledge:**                                      Excellent / Satisfactory / Needs Improvement / Unsatisfactory

**Ability to explain information clearly:**      Excellent / Satisfactory / Needs Improvement / Unsatisfactory

**Promptness of service:**                      Excellent / Satisfactory / Needs Improvement / Unsatisfactory

**Problem resolution:**                          Excellent / Satisfactory / Needs Improvement / Unsatisfactory

**Additional Comments about your experience in our office:**

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**Your Name:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_

**State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Email:** \_\_\_\_\_

Thank you for your assistance in our efforts to provide you with the highest level of customer service. You can return this survey to our offices at 223 S. Pierce, Burnet, or 110 Ave. H, Ste. 106, Marble Falls: or mail to P O Box 908, Burnet TX 78611, or Fax 512-756-7873, or email [burnetad@nctv.com](mailto:burnetad@nctv.com)

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